

# LAURA FERRIS\*

Portfolio at [www.lauraferris.com](http://www.lauraferris.com)  
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I'm an UX design student with a passion for games and interactivity. I value being a generalist: I'm someone who has always deep dived into learning new skills and adopting new interests. With my propensity for divergent thinking and a variety of different experiences, I'm a team player who can be counted on to see problems in a different light to others.

## EDUCATION

2022

### **Bachelor of Design (Communication)**

Swinburne University of Technology

*Major in UX Interaction Design*

Awarded: Excellence in Design | Capstone Project

2012

### **Victorian Certificate of Education**

Lauriston Girls' School

## SKILLS

Divergent thinker  
Creative problem solver  
Strong communication skills  
Flexible and embraces change  
Empathetic and understanding  
Works well in a team and independently

### **Technology**

Figma/Adobe XD/Axure  
Adobe Creative Suite  
Microsoft Office  
Unreal Engine  
HTML/CSS

### **Interests**

Art and Photography  
Professional writing  
Drawing, painting and sculpture

## EXPERIENCE

NOVEMBER 2021 TO PRESENT

### **Mentor**

The Lab

I assist with running a technology club for kids who identify as being on the autism spectrum. I teach digital design skills and foster a love of games and technology in an environment that is fun, relaxed and social.

SEPTEMBER 2019 TO PRESENT

### **Special Orders Team Member**

Bunnings Warehouse

This position involves learning many different processes in order to help our customers order specialised products or organise installations. I needed to pay close attention to detail, multi-task and provide excellent customer service.

MARCH 2020 TO DECEMBER 2020

### **Client Service Officer**

Australian Taxation Office

This was a fast-paced call centre where I followed strict policies and procedures to solve client enquiries on first point of contact. I needed to navigate sundry systems to find information and communicate it clearly; providing a friendly and efficient service that goes beyond the client's expectations.

*References on request*